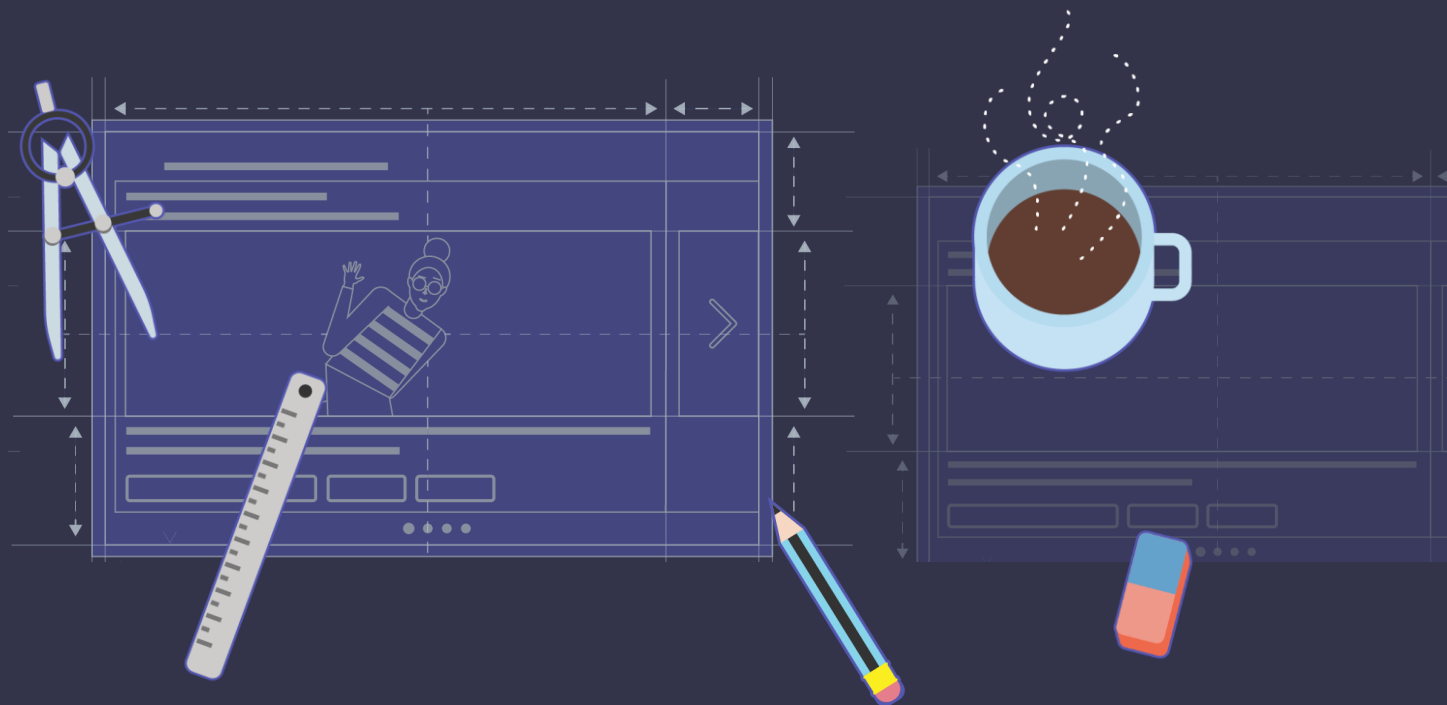


Best Practices

Richer experiences with Message Extensions



Microsoft Teams Ecosystem



Richer Experiences with Message Extensions

Learn Best practices on using Message extensions to make your app experience truly shine! There are two types of messaging extension commands, search command and action command.

01

Message Extension - Search Command

Scenario - You want to find something in an external system, and share the results into a conversation.



Sign in users with SSO

To give users the most friction-free sign in experience, use Single sign-on (SSO) which silently refreshes the authentication token, and minimizes the number of times you need to enter your sign in credentials for Microsoft Teams.



Teams

Pinned

Marketing
Northwind Traders

Your teams

Northwind Traders

General

Marketing

Overview

Performance

Shiproom

Telemetry

32 hidden channels

Tailspin Traders

Account Teams

General

Accounting

Finance

Fiscal Year Planning

Strategy

6 hidden channels



Marketing

Posts

Files

OneNote



I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, the client's confidence in our recommendations will be significantly impacted.

Reply



Babak Shammass 10:00 AM

Can you guys please send me the options that we are proposing to the client tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

5 replies from Franz, Giselle, and Inna



Contoso CRM

|Search

Contacts Deals Customers Task

Aadi Kapoor
Program manager II

Aaron Buxton
Senior Design Manager

Beth Davis
UX Designer II

Kayo Miwa
HR Business Partner

Babak Shammass
Program Manager

Type

ListItemSmall



02

Categorize your search

Think of the most important 'entities' users are likely to search for while using your application in Teams. Simplify a user's search by organizing your search into logical categories of such entities.

← Reply



Babak Shammias 10:00 AM

Can you guys please send me the options that we are proposing to the client tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

5 replies from Franz, Giselle, and Inna



Contoso CRM



| Search



Contacts Deals Customers Task



Aadi Kapoor
Program manager II | Adatum Corporation



Aaron Buxton
Senior Design Manager | Pacto Coop



Beth Davis
UX Designer II | Zolo Corporation



Kayo Miwa
HR Business Partner | Adatum Corporation



Babbak Shammias
Program Manager | Lorem Ipsum Pvt Ltd

Type

out the buy one get one offer as well? Originally it was slated for August but she here is the deck where we last left off. **Daniela** can speak more to it.



1

are on the same page for the client pitch. **Babek Shammias, Kang-Hee Seong,**



2

I wanted to express how appreciative I am of all of you and the hours that you really late nights and weekends. Seeing as this is our largest and we've had



03

Respond to searches delightfully!

Always populate results even without the user having to explicitly search e.g. most recent search results. You can choose to respond with a list of cards – leverage images, colours and font settings to create an easy to understand, aesthetically pleasing card.



Teams



- Activity
- Chat
- Teams
- Calendar
- Calls
- Files
- ...
- Apps

Pinned

Marketing
Northwind Traders

Your teams

Northwind Traders ...

General

Marketing

Overview

Performance 1

Shiproom

Telemetry

32 hidden channels

Tailspin Traders ...

Account Teams ...

General

Accounting

Finance

Fiscal Year Planning

Strategy

6 hidden channels



Marketing Posts Files OneNote +

Meet

I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, the client's confidence in our recommendations will be significantly impacted.

[See more](#)

Reply



Babak Shammass 10:00 AM
Can you guys please send me the options that we are proposing to the client tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

5 replies from Franz, Giselle, and Inna



Contoso CRM

Search

- Contacts
- Deals
- Customers
- Task

- Aadi Kapoor**
Program manager II | Adatum Corporation
- Aaron Buxton**
Senior Design Manager | Pacto Coop
- Beth Davis**
UX Designer II | Zolo Corporation
- Kayo Miwa**
HR Business Partner | Adatum Corporation
- Babbak Shammass**
Program Manager | Lorem Ipsum Pvt Ltd

No search term entered

... out the buy one get one offer as well? Originally it was slated for August but she here is the deck where we last left off. **Daniela** can speak more to it.

... are on the same page for the client pitch. **Babek Shammass**, **Kang-Hee Seong**,

... I wanted to express how appreciative I am of all of you and the hours that you've put in during the really late nights and weekends. Seeing as this is our largest and we've had

Shows recently searched contacts



← Reply



Babak Shammias 10:00 AM

Can you guys please send me the options that we are proposing to the client tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

5 replies from Franz, Giselle, and Inna



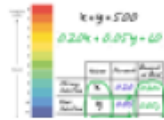
Contoso CRM

...

Adatum Corporation|



Contacts Deals Customers Task



Adatum Corporation - Project X
Opportunity size \$500K

Krystal Mckinney



Adatum Corporation - Project Y
Opportunity size \$300K

Babak Shammias



Adatum Corporation - Project A
Opportunity size \$200K

Kian Lambert

Typ



out the buy one get one offer as well? Originally it was slated for August but she here is the deck where we last left off. **Daniela** can speak more to it.

...

👍 1

are on the same page for the client pitch. **Babek Shammias, Kang-Hee Seong,**

📎

❤️ 2

I wanted to express how appreciative I am of all of you and the hours that you really late nights and weekends. Seeing as this is our largest and we've had



04

Grid view

A lesser known ability of message extensions is to respond to searches with a Grid view. Use this if your business use cases demands it!





Teams



Pinned

Marketing
Northwind Traders

Your teams

Northwind Traders ...

General

Marketing

Overview

Performance 1

Shiproom

Telemetry

[32 hidden channels](#)

Tailspin Traders ...

Account Teams ...

General

Accounting

Finance

Fiscal Year Planning

Strategy

[6 hidden channels](#)



Marketing

Posts Files OneNote +

... ⓘ Meet ▾

I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, the client's confidence in our recommendations will be significantly impacted.
[See more](#)

← Reply



Babak Shammam 10:00 AM

Can you guys please send me the options that we are proposing to the client tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

5 replies from Franz, Giselle, and Inna



Contoso Stickers

Happy



Krys

Ga

Hey

See

15 n



Typ



... out the buy one get one offer as well? Originally it was slated for August but she ... here is the deck where we last left off. **Daniela** can speak more to it.



1

... are on the same page for the client pitch. **Babek Shammam**, **Kang-Hee Seong**,



2

I wanted to express how appreciative I am of all of you and the hours that you ... really late nights and weekends. Seeing as this is our largest and we've had



05

Role based experience in Message extensions

Take advantage of the fact that you know who the user is, and surface content relevant to that specific user and her role in the organization.





Contoso

A typical CRM software app



Megan Bowen

Role

Regional Sales Manager

Fabrikam Industries

Manages a team of Sales Reps

"I am responsible for Sales in my entire region. I also lead a team of Sales reps who each have individual sales targets. I care about their performance, career growth and job satisfaction."



Babak Shammass

Role

Sales Rep

Fabrikam Industries

Reports to Megan Bowen

"I work hard to meet my individual sales target. I look to my manager, Megan for her guidance and leadership and strive to become a better sales person"

Teams



Pinned

Marketing Northwind Traders

Your teams

Northwind Traders

General

Marketing

Overview

Performance

Shiproom

Telemetry

32 hidden channels

Tailspin Traders

Account Teams

General

Accounting

Finance

Fiscal Year Planning

Strategy

6 hidden channels



Marketing

Posts Files OneNote +

I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, the client will lose confidence in our recommendations. See more

Reply



Babak Shammass 10:00 AM

Can you guys please send me the options that we are proposing to the client tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

5 replies from Franz, Giselle, and Inna



Contoso

Adatum Corporation

Contacts Deals Customers Task

Adatum Corporation - Project X Opportunity size \$500K | Probability High

Babak Shammass

Minisync Market '21 - Project Y Opportunity size \$300K | Probability High

Babak Shammass

Goal Representation '21 - Project B Opportunity size \$200K | Probability High

Krystal Mckinney

SAL Corporation - Project A Opportunity size \$200K | Probability High

Kian Lambert

about the buy one get one offer as well? Originally it was slated for approved for July. Here is the deck where we last left off. Daniela can speak

are on the same page for the client pitch. Babek Shammass, Kang-Hee Seong,

I wanted to express how appreciative I am of all of you and the hours that you have put in, especially the really late nights and weekends. Seeing as this is our largest and we've had



Teams



Pinned

Marketing
Northwind Traders

Your teams

Northwind Traders

General

Marketing

Overview

Performance 1

Shiproom

Telemetry

32 hidden channels

Tailspin Traders

Account Teams

General

Accounting

Finance

Fiscal Year Planning

Strategy

6 hidden channels



Marketing

Posts Files OneNote +

I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, the client will lose confidence in our recommendations.
[See more](#)

Reply



Babak Shammas 10:00 AM

Can you guys please send me the options that we are proposing to the client tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

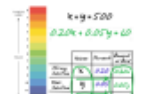
5 replies from Franz, Giselle, and Inna



Contoso

Adatum Corporation

Contacts Deals Customers Task



Adatum Corporation - Project X
Opportunity size \$500K | Probability High

Babak Shammas



Minisync Market '21 - Project Y
Opportunity size \$300K | Probability High

Babak Shammas

about the buy one get one offer as well? Originally it was slated for approved for July. Here is the deck where we last left off. Daniela can speak

1

are on the same page for the client pitch. Babek Shammas, Kang-Hee Seong,

2

I wanted to express how appreciative I am of all of you and the hours that you have put in. I know you've had some really late nights and weekends. Seeing as this is our largest and we've had



06

Scope-based experiences in Message extensions

Take advantage of the fact that you know what the scope is i.e. whether the messaging extension is being invoked in a 1:1 chat, group chat, Channel conversation, etc. Leveraging this information you can create experiences tailored to that specific scope





Chat



Pinned

- Ray Tanaka** 1:40 PM
Louisa will send the initial list of atte...
- Beth Davis** 1:43 PM
Thanks, that would be nice.
- Kayo Miwa** 4/17
I reviewed with the client on Tuesda...
- Will, Kayo, Eric, +2** 12:00 PM
Kayo: It would be great to sync with...
- August Bergman** 1:20 PM
I haven't checked available times yet

Recent

- ContosoBot** 1:58 PM
Babak: Welcome to ContosoBot! Lorem ips...
- Emiliano Ceballos** 1:55 PM
😂😂
- Babbak Shammass** 1:00 PM
This is the deal I was talking about
- Oscar Krogh** 6/23
You: Thanks! Have a nice weekend
- Daichi Fukuda** 5/4
No, I think there are other alternatives we c...
- Kian Lambert** 5/3
Have you ran this by Beth? Make sure she is...
- Team Design Template** 5/2
Reta: Let's set up a brainstorm session for...
- Reviewers** 5/2
Darren: Thats fine with me



Babbak Shammass Chat Files +



TODAY, 2:00 PM

I know Krystal really wanted to make a good impression especially since this is a new client.

I'm pretty confident that this launch will be successful. The team has worked tirelessly to make it possible. This is going to be awesome. ❤️

The client wasn't expecting us to be ready until middle of August anyways



Adatum Corporation Project X looks fine

I will... t be a problem.

Contoso CRM

|Search

Contacts Deals Customers Task Rewards

- Employee of the month
- Team player
- Leadership material
- Contoso champion

Typ





Teams



Pinned

Marketing
Northwind Traders

Your teams

Northwind Traders

General

Marketing

Overview

Performance

Shiproom

Telemetry

32 hidden channels

Tailspin Traders

Account Teams

General

Accounting

Finance

Fiscal Year Planning

Strategy

6 hidden channels



Marketing

Posts Files OneNote +

Meet

I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, the client's confidence in our recommendations will be significantly impacted.

Reply



Babak Shammass 10:00 AM

Can you guys please send me the options that we are proposing to the client tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

5 replies from Franz, Giselle, and Inna



Contoso CRM

|Search

Contacts Deals Customers Task Rewards



Team of the month



Diversity & Inclusion trophy



OKR beaters



Contoso Army

Type



07

Make your search results actionable

Leverage the rich capabilities of Cards to post your search results into the conversation – most importantly make these cards actionable. When users interact with your card to perform an action, respond to the user in an engaging, useful way.





Activity



Chat



Teams



Calendar



Calls



Files



More

Chat



Pinned

- Ray Tanaka** 1:40 PM
Louisa will send the initial list of atte...
- Beth Davis** 1:43 PM
Thanks, that would be nice.
- Kayo Miwa** 4/17
I reviewed with the client on Tuesda...
- Will, Kayo, Eric, +2** 12:00 PM
Kayo: It would be great to sync with...
- August Bergman** 1:20 PM
I haven't checked available times yet

Recent

- ContosoBot** 1:58 PM
Babak: Welcome to ContosoBot! Lorem ips...
- Emiliano Ceballos** 1:55 PM
😂😂
- Babak Shammass** 1:00 PM
This is the deal I was talking about
- Oscar Krogh** 6/23
You: Thanks! Have a nice weekend
- Daichi Fukuda** 5/4
No, I think there are other alternatives we c...
- Kian Lambert** 5/3
Have you ran this by Beth? Make sure she is...
- Team Design Template** 5/2
Reta: Let's set up a brainstorm session for...
- Reviewers** 5/2
Darren: Thats fine with me



Babak Shammass Chat Files +



TODAY, 2:00 PM



This is the deal I was talking about



Deal - Adatum Corporation - Project X

Expected closure December 2021
Opportunity size \$100,000
Probability High
Status On track

- Update deal
- View company details
- More

Closure date

Status

Comment

Save

Type a new message



08

Message Extension – Action command

The second type of message extension command is an Action command

Scenario - You want some external system to do an action and the result of the action to be sent back to your conversation.



Teams



Pinned

Marketing Northwind Traders

Your teams

Northwind Traders

General

Marketing

Overview

Performance

Shiproom

Telemetry

32 hidden channels

Tailspin Traders

Account Teams

General

Accounting

Finance

Fiscal Year Planning

Strategy

6 hidden channels

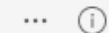


Marketing

Posts

Files

OneNote



Meet



I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, the client's confidence in our recommendations will be significantly impacted.

Reply



Babak Shammass 10:00 AM

Can you guys please send me the options that we are proposing to the client tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

5 replies from Franz, Giselle, and Inna



Contoso CRM

Search

- Create a task
- Create a survey

Contacts Deals Customers

Aadi Kapoor Program manager II

Aaron Buxton Senior Design Manager

Beth Davis UX Designer II

Kayo Miwa HR Business Partner

Babak Shammass Program Manager

Type your message



09

Build a native experience – Adaptive cards

The most common way of responding to an action command is by returning a task module. Ensure your task module looks native to Teams. A great way to do that is by using Adaptive cards.

Chat

Activity

Chat

Teams

Calendar

Calls

Files

Recent

- Charlotte and Babak 1:58 PM Babak: I asked the client to send her feed...
- Emiliano Ceballos 1:55 PM 🤔🤔
- MB** Marie Beaudouin 1:00 PM Sounds good?
- Oscar Krogh 6/23 You: Thanks! Have a nice weekend
- Daichi Fukuda 5/4 No, I think there are other alternatives we c...
- Kian Lambert 5/3 Have you ran this by Beth? Make sure she is...
- Team Design Template 5/2 Reta: Let's set up a brainstorm session for...
- Reviewers 5/2 Darren: Thats fine with me

Marie Beaudouin Chat Files +

Call

Create a task ✕
Contoso CRM

Adatum Corporation|

Due date Priority

8/12/2020 P1

Assigned to

Babbak Shammass

Project

Adatum Project X

Description

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation

My Notes

Follow up on this next Monday

Only you can see this

Back Save

Type a new message

📎 📎 😊 📺 🗨️ 📎

but at most I would only need a few additional days.

good impression especially since this is a new client.

essful. The team has worked tirelessly to make it ❤️

ecting us to be ready until middle of August anyways

We haven't gotten lunch together in awhile

at ramne place. I've been craving it the last few days.

*ramen

10

Build a native experience – Fluent UI

If you can't use an Adaptive card, and must embed your own web experience in the task module, be sure to use UI components that look native to Teams. The easiest way to do this is by using Fluent UI components.



Activity



Chat



Teams



Calendar



Calls



Files



...





Apps


Chat





Pinned

 Ray Tanaka 1:40 PM
Louisa will send the initial list of atte...


 Beth Davis 1:43 PM
Thanks, that would be nice.


 Kayo Miwa 4/17
I reviewed with the client on Tuesda...


 Will, Kayo, Eric, +2 12:00 PM
Kayo: It would be great to sync with...


 AB August Bergman 1:20 PM
I haven't checked available times yet


Recent


 Charlotte and Babak 1:58 PM
Babak: I asked the client to send her feed...

 EC Emiliano Ceballos 1:55 PM
😂😂


 MB Marie Beaudouin 1:00 PM
Sounds good?

 OK Oscar Krogh 6/23
You: Thanks! Have a nice weekend

 DF Daichi Fukuda 5/4
No, I think there are other alternatives we c...

 Kian Lambert 5/3
Have you ran this by Beth? Make sure she is...

 Team Design Template 5/2
Reta: Let's set up a brainstorm session for...

 Reviewers 5/2
Darren: Thats fine with me



Contoso CRM

Task details



Here is a preview of the Task details

Adatum Corporation

Due Date

Dec 8, 2020

Priority

P1

Assigned to

Babbak Shammass

Project

Adatum Project X

Description

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation

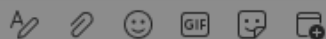
My Notes

Follow up on this next Monday

Edit

Confirm

Type a new message





Activity



Chat



Teams



Calendar



Calls




Files





Chat





Pinned

 Ray Tanaka 1:40 PM
Louisa will send the initial list of atte...


 Beth Davis 1:43 PM
Thanks, that would be nice.


 Kayo Miwa 4/17
I reviewed with the client on Tuesda...


 Will, Kayo, Eric, +2 12:00 PM
Kayo: It would be great to sync with...


 AB August Bergman 1:20 PM
I haven't checked available times yet


Recent


 Charlotte and Babak 1:58 PM
Babak: I asked the client to send her feed...

 EC Emiliano Ceballos 1:55 PM
😂😂


 MB Marie Beaudouin 1:00 PM
Sounds good?

 OK Oscar Krogh 6/23
You: Thanks! Have a nice weekend

 DF Daichi Fukuda 5/4
No, I think there are other alternatives we c...

 Kian Lambert 5/3
Have you ran this by Beth? Make sure she is...

 Team Design Template 5/2
Reta: Let's set up a brainstorm session for...

 Reviewers 5/2
Darren: Thats fine with me



Apps



Contoso CRM

Task details



Here's a preview of the Card which will get posted into the conversation

Adatum Corporation

Deal #123

Due Date Dec 8, 2020

Priority P1

Assigned to Babak Sharma

Description Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore maana aliaua. Ut enim ad minim veniam. quis nostrud

Only you can see this:

My Notes

Follow up on this next Monday

Type a new message





Teams



Pinned

Marketing
Northwind Traders

Your teams

Northwind Traders ...

General

Marketing

Overview

Performance 1

Shiproom

Telemetry

[32 hidden channels](#)

Tailspin Traders ...

Account Teams ...

General

Accounting

Finance

Fiscal Year Planning

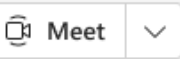
Strategy

[6 hidden channels](#)



Contoso

Posts Files OneNote +



Contoso 10:00 AM

Adatum Corporation

Deal #123

Due Date Dec 8, 2020

Priority P1

Assigned to Babak Sharma

Description Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation

Only you can see this:

My Notes

Follow up on this next Monday

Add a note

View task

Type a new message



11

Use 'Message actions'

When your use case demands it, you can trigger action commands from a message itself. When you do this, you have context about the message and can use that information for your action command.



Chat



Pinned

Ray Tanaka 1:40 PM
Louisa will send the initial list of atte...

Beth Davis 1:43 PM
Thanks, that would be nice.

Kayo Miwa 4/17
I reviewed with the client on Tuesda...

Will, Kayo, Eric, +2 12:00 PM
Kayo: It would be great to sync with...

AB August Bergman 1:20 PM
I haven't checked available times yet

Recent

ContosoBot 1:58 PM
Babak: Welcome to ContosoBot! Lorem ips...

EC Emiliano Ceballos 1:55 PM
😂😂

Babak Shammias 1:00 PM
This is the deal I was talking about

OK Oscar Krogh 6/23
You: Thanks! Have a nice weekend

DF Daichi Fukuda 5/4
No, I think there are other alternatives we c...

Kian Lambert 5/3
Have you ran this by Beth? Make sure she is...

Team Design Template 5/2
Reta: Let's set up a brainstorm session for...

Reviewers 5/2
Darren: Thats fine with me



Babak Shammias Chat Files +



TODAY, 2:00 PM

Babak Shammias Hey! There is a major issue!

All systems are down, there is a



- Edit
- Reply
- Copy link
- Delete
- Create a task
- Save message
- Action
- More actions >

Hey, dont worry! The situation will be taken under control right away

Type a new message



- Activity
- Chat
- Teams
- Calendar
- Calls
- Files
- ...
- Apps

Chat

Pinned

- Ray Tanaka** 1:40 PM
Louisa will send the initial list of atte...
 - Beth Davis** 1:43 PM
Thanks, that would be nice.
 - Kayo Miwa** 4/17
I reviewed with the client on Tuesda...
 - Will, Kayo, Eric, +2** 12:00 PM
Kayo: It would be great to sync with...
 - August Bergman** 1:20 PM
I haven't checked available times yet
- #### Recent
- ContosoBot** 1:58 PM
Babak: Welcome to ContosoBot! Lorem ips...
 - Emiliano Ceballos** 1:55 PM
😄😄
 - Babbak Shammas** 1:00 PM
This is the deal I was talking about

- Oscar Krogh** 6/23
You: Thanks! Have a nice weekend
- Daichi Fukuda** 5/4
No, I think there are other alternatives we c...
- Kian Lambert** 5/3
Have you ran this by Beth? Make sure she is...
- Team Design Template** 5/2
Reta: Let's set up a brainstorm session for...
- Reviewers** 5/2
Darren: Thats fine with me

Babbak Shammas Chat Files +


Call

TODAY, 2:00 PM

Hey! There is a major issue!

All systems are down, there is a

Hey, dont worry! The situation will be taken under control right away



Create a task

Contoso CRM

✕

Description

All systems are down, there is a major failure in the Boiler room

Reported by

Babbak Shammas

Save

Type a new message

✍️ 📎 😊 📺 🗨️ 📎



12

Link unfurling

Very often users will paste URLs into Teams conversations. Your web service can "unfurl" the URL into a detailed card, providing more information than the standard website preview card. You can add buttons to allow the users to immediately take action without leaving the Microsoft Teams client. Link unfurling happens even without users having to install your app – so this is a great way to increase discoverability for new users.



Search or type a command



Chat



Pinned

Ray Tanaka 1:40 PM
Louisa will send the initial list of atte...

Beth Davis 1:43 PM
Thanks, that would be nice.

Kayo Miwa 4/17
I reviewed with the client on Tuesda...

Will, Kayo, Eric, +2 12:00 PM
Kayo: It would be great to sync with...

AB August Bergman 1:20 PM
I haven't checked available times yet

Recent

ContosoBot 1:58 PM
Babak: Welcome to ContosoBot! Lorem ips...

EC Emiliano Ceballos 1:55 PM
😂😂

Babbak Shammass 1:00 PM
This is the deal I was talking about

OK Oscar Krogh 6/23
You: Thanks! Have a nice weekend

DF Daichi Fukuda 5/4
No, I think there are other alternatives we c...

Kian Lambert 5/3
Have you ran this by Beth? Make sure she is...

Team Design Template 5/2
Reta: Let's set up a brainstorm session for...

Reviewers 5/2
Darren: Thats fine with me



Babbak Shammass Chat Files +



Call

TODAY, 2:00 PM

I know Krystal really wanted to make a good impression especially since this is a new client.


I'm pretty confident that this launch will be successful. The team has worked tirelessly to make it possible. This is going to be awesome. ❤️

The client wasn't expecting us to be ready until middle of August anyways



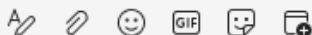
Adatum Corporation Project X looks fine

I will push Krystal to give us a few more days. That shouldn't be a problem.

 **JulyPromotion.docx** ...
box.com/s/w9e06eua89keqh/JulyPromotion.doc

Please send me the task assigned

<https://contoso.com/boards?id=a12c34d5>





Search or type a command



Activity



Chat



Teams



Calendar



Calls



Files



More options



Apps

Chat



Pinned

Ray Tanaka 1:40 PM
Louisa will send the initial list of atte...

Beth Davis 1:43 PM
Thanks, that would be nice.

Kayo Miwa 4/17
I reviewed with the client on Tuesda...

Will, Kayo, Eric, +2 12:00 PM
Kayo: It would be great to sync with...

August Bergman 1:20 PM
I haven't checked available times yet

Recent

ContosoBot 1:58 PM
Babak: Welcome to ContosoBot! Lorem ips...

Emiliano Ceballos 1:55 PM
😄😄

Babbak Shammass 1:00 PM
This is the deal I was talking about

Oscar Krogh 6/23
You: Thanks! Have a nice weekend

Daichi Fukuda 5/4
No, I think there are other alternatives we c...

Kian Lambert 5/3
Have you ran this by Beth? Make sure she is...

Team Design Template 5/2
Reta: Let's set up a brainstorm session for...

Reviewers 5/2
Darren: Thats fine with me



Babbak Shammass Chat Files +



The client wasn't expecting us to be ready until middle of August anyways



Adatum Corporation Project X looks fine

I will push Krystal to give us a few more days. That shouldn't be a problem.



JulyPromotion.docx

box.com/s/w9eo6eua89keqh/JulyPromotion.doc



Please send me the task assigned

<https://contoso.com/boards?id=a12c34d5>

Adatum Corporation

Deal #123

Due Date Dec 8, 2020

Priority P1

Assigned to Babak Sharma

Description Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation

Add a note

View task



- Activity
- Chat
- Teams
- Calendar
- Calls
- Files
- ...
- Apps

Chat

Pinned

- Ray Tanaka** 1:40 PM
Louisa will send the initial list of atte...
- Beth Davis** 1:43 PM
Thanks, that would be nice.
- Kayo Miwa** 4/17
I reviewed with the client on Tuesda...
- Will, Kayo, Eric, +2** 12:00 PM
Kayo: It would be great to sync with...
- August Bergman** 1:20 PM
I haven't checked available times yet

Recent

- ContosoBot** 1:58 PM
Babak: Welcome to ContosoBot! Lorem ips...
- Emiliano Ceballos** 1:55 PM
😂😂
- Babbak Shammass** 1:00 PM
This is the deal I was talking about
- Oscar Krogh** 6/23
You: Thanks! Have a nice weekend
- Daichi Fukuda** 5/4
No, I think there are other alternatives we c...
- Kian Lambert** 5/3
Have you ran this by Beth? Make sure she is...
- Team Design Template** 5/2
Reta: Let's set up a brainstorm session for...
- Reviewers** 5/2
Darren: Thats fine with me

Thank you for always being so positive! 🙌

I will push Krystal to give us a few more days. That shouldn't be a problem.

JulyPromotion.docx
box.com/s/w9eo6eua89keqh/JulyPromotion.doc

We haven't had a break in awhile.

<https://contoso.com/boards?id=a12c34d5>

Adatum Corporation

Deal #123

Due Date	Dec 8, 2020
Priority	P1
Assigned to	Babak Sharma
Description	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation

Add a note View task

Type a new message

- 📎
- 📎
- 😊
- GIF
- 🗨️
- 📎
-

Thank You

Microsoft Teams Ecosystem

